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IT4ITM for Managing the Business of IT - A Management Guide *Van Haren* The IT4IT Management Guide provides guidance on how the IT4IT Reference Architecture can be used within an IT organization to manage the business of IT. It is designed to provide a guide to business managers, CIOs, IT executives, IT professionals, and all individuals involved or interested in how to transition an IT organization to become a Lean and Agile IT service provider. This book includes two case studies from Shell and the Rabobank. After reading this document you should be able to: Understand why the IT4IT approach is needed to improve the performance of the IT function; and support the business to leverage new IT in the digital age Understand the vision, scope, and content of the IT4IT Reference Architecture (from a high-level perspective) Understand the benefits of using the IT4IT Reference Architecture within the IT function Initiate the first steps to implement the IT4IT standard in your own IT organization The audience for this Management Guide is: CIOs and other IT executive managers who would like to transform their IT organization to support end-to-end value streams Senior leaders and executives in the business and IT responsible for how IT is organized, managed, and improved Enterprise Architects involved in the implementation of IT management solutions within the IT organization IT professionals and consultants involved in the transition of their organizations to a new streamlined IT factory Administrator's Guide to E-commerce A Hands-on Guide to Setting Up Systems and Websites Using Microsoft BackOffice *LWC Research* Unlike previous electronic commerce books which stress theory, the Administrator's Guide to e-Commerce is a hands-on guide to creating and managing websites using the Microsoft BackOffice product suite. This book will explore the role of networking technologies to industry growth, issues of privacy and security, and most importantly, guidance in taking an existing Web server and creating an electronic storefront. O-TTPS: for ICT Product Integrity and Supply Chain Security - A Management Guide *Van Haren* This Management Guide provides guidance on why a technology provider should use the Open Trusted Technology Provider Standard (O-TTPS) - Mitigating the Risk of Tainted and Counterfeit Products (approved by ISO/IEC as ISO/IEC 20243:2015) and why they should consider certification to publicly register their conformance to the standard. The O-TTPS is the first standard with a certification program that specifies measurable conformance criteria for both product integrity and supply chain security practices. The standard defines a set of best practices that ICT providers should follow throughout the full life cycle of their products from design through disposal, including their supply chains, in order to mitigate the risk of tainted and counterfeit components. The introduction of tainted products into the supply chain poses significant risk to organizations because altered products can introduce the possibility of untracked malicious behavior. A compromised electronic component or piece of malware enabled software that lies dormant and undetected within an organization could cause tremendous damage if activated remotely. Counterfeit products can also cause significant damage to customers and providers resulting in rogue functionality, failed or inferior products, or revenue and brand equity loss. As a result, customers now need assurances they are buying from trusted technology providers who follow best practices with their own in-house secure development and engineering practices and also in securing their out-sourced components and their supply chains. This guide offers an approach to providing those assurances to customers. It includes the requirements from the standard and an overview of the certification process, with pointers to the relevant supporting documents, offering a practical introduction to executives, managers, and those involved directly in implementing the best practices defined in the standard. As the certification program is open to all constituents involved in a product's life cycle this guide should be of interest to: • ICT provider companies (e.g. OEMs, hardware and software component suppliers, value-add distributors, and resellers), • Business managers, procurement managers, product managers and other individuals who want to better understand product integrity and supply chain security risks and how to protect against those risks and, • Government and commercial customers concerned about reducing the risk of damage to their business enterprises and critical infrastructures, which all depend heavily on secure ICT for their day-to-day operations. The TOGAF® Standard, 10th Edition - Leader's Guide *Van Haren* This document is a TOGAF Series Guide: The TOGAF Leader's Guide to Establishing and Evolving an EA Capability. It has been developed and approved by The Open Group, and is part of the TOGAF Standard, 10th Edition. Written for the Enterprise Architecture Capability Leader, the person who is tasked to lead the effort to establish or evolve an Enterprise Architecture Capability, the Leader's Guide presents advice on establishing an Enterprise Architecture Capability that aligns to a set of requirements and expectations that are specific to each enterprise. It proposes an approach for the standing-up and enhancement of an enterprise's Enterprise Architecture Capability, based upon established best practices. This approach follows a configured path through the TOGAF Architecture Development Method (ADM). This document: • Introduces key topics of concern • Defines the terms related to the topic • Shows the terms that are related to an EA Capability • Discusses what the Leader needs to know • Describes what the Leader should do with this knowledge It covers the following topics: • An introduction to the topic, including an assessment of the state of EA, definitions, and key concepts used in the Guide • A narrative that is a companion to the TOGAF ADM, that leads the reader through a series of topics and related steps to assist in stepping back from the current operational context to seek a broader perspective • How to adopt an EA Capability, including the preparation and initiation activities required to establish or enhance the EA Capability • A mapping of how the TOGAF ADM can be used for architecting and establishing an EA Capability The TOGAF® Standard, 10th Edition - ADM Practitioners' Guide *Van Haren* This document is a TOGAF Series Guide: A Practitioners' Approach to Developing Enterprise Architecture Following the TOGAF ADM. It has been developed and approved by The Open Group, and is part of the TOGAF Standard, 10th Edition. Designed to help the Practitioner, it provides guidance on using the TOGAF framework to develop, maintain, and use an Enterprise Architecture. It is a companion to the TOGAF framework and is intended to bring the concepts and generic constructs in the TOGAF framework to life. It puts forward an approach to develop, maintain, and use an Enterprise Architecture that aligns to a set of requirements and expectations of the stakeholders, and enables predictable value creation. This document: • Introduces key topics of concern • Describes the TOGAF Standard concepts related to the topic • Shows how it is related to developing, maintaining, and using an EA • Discusses what the Practitioner needs to know • Describes what the Practitioner should do with this knowledge It covers the following topics: • An introduction to the topic, including how to use this guide with the TOGAF framework and definitions • Guidance on Enterprise Architecture, including what it is and what it is used for • Coordinating EA development across the EA Landscape and business cycle • Using the ADM to develop an Enterprise Architecture • Guidance on using an Enterprise Architecture • Guidance on maintaining an Enterprise Architecture The TOGAF® Standard, 10th Edition - A Pocket Guide *Van Haren* This is the official Pocket Guide for the TOGAF® Standard, 10th Edition from The Open Group. Building on over 25 years of development and constant input from The Open Group Architecture Forum's global community of Enterprise Architecture thought leaders, the TOGAF Standard, 10th Edition expands the material available to architecture practitioners to make adoption of best practices easier. With greatly expanded guidance and "how-to" material, it enables organizations to operate in an efficient and effective way across a broad range of use-cases, including Agile enterprises and Digital Transformation. The TOGAF Standard is the most prominent and reliable Enterprise Architecture standard, ensuring consistent standards, methods, and communication among Enterprise Architecture professionals. Those professionals who are fluent in the TOGAF approach enjoy greater industry credibility, job effectiveness, and career opportunities. The TOGAF approach helps practitioners avoid being locked into proprietary methods, utilize resources more efficiently and effectively, and realize a greater return on investment. This official Pocket Guide provides an overview of the contents and purpose of the TOGAF Standard in a condensed form. As such it does not cover every aspect of the standard in detail, but provides highlights and key reference information. Topics covered include: • A high-level introduction to the TOGAF Standard, introducing the modular TOGAF documentation set, the TOGAF Library, and the TOGAF framework • Guidance on how to read the standard • An introduction to the general how-to information provided in the TOGAF Standard, including guidance for practitioners, and how to use the standard in the Digital Enterprise • An overview of guidance to support the establishment of an Enterprise Architecture team • An overview of the guidance provided in the TOGAF Standard for specific topic domains, including Security Architecture, Business Architecture, Data/Information Architecture, Agile Methods, and Reference Models and Methods • An introduction to the TOGAF Fundamental Content documents provided in the TOGAF Standard, which describe the concepts considered to be universally applicable to the TOGAF framework, including: o Key techniques of the ADM cycle o Guidelines for adapting the TOGAF ADM for different usage scenarios o The Architecture Content Framework o Enterprise Architecture Capability and Guidance • The TOGAF Architecture Development Method (ADM), including summary phases for each of the ADM phases • An overview of ADM deliverables TOGAF® 9 Certified Study Guide - 4th Edition Preparation for the TOGAF 9 Part 2 Examination *Van Haren* The TOGAF 9 certification program is a knowledge-based certification program. It has two levels, leading to certification for TOGAF 9 Foundation and TOGAF 9 Certified, respectively. The purpose of certification to TOGAF 9 Certified is to provide validation that, in addition to the knowledge and comprehension of TOGAF 9 Foundation level, the Candidate is able to analyze and apply this knowledge. The learning objectives at this level therefore focus on application and analysis in addition to knowledge and comprehension. This Study Guide supports students in preparation for the TOGAF 9 Part 2 Examination, leading to TOGAF 9 Certified. This third edition contains minor updates to remove references to the TOGAF 8-9 Advanced Bridge Examination¹ and also adds four bonus practice examination questions to Appendix B. It gives an overview of every learning objective for the TOGAF 9 Certified Syllabus beyond the Foundation level. The Digital Practitioner Pocket Guide *Van Haren* The Digital Practitioner Pocket Guide is designed to be a handy reference guide to selected parts of the Digital Practitioner Body of Knowledge™ Standard. It is designed to help: • Those who require a first introduction and basic understanding of the Digital Practitioner Body of Knowledge Standard • Individuals who wish to create and manage product offerings with an increasing digital component, or lead their organization through Digital Transformation • IT professionals working within any size organization, from a startup through to a large enterprise, that has adopted digital approaches It covers the following topics: • A brief introduction to the Digital Practitioner Body of Knowledge Standard • An introduction to key terminology, key concepts, and the structure of the Body of Knowledge • Basic concepts employed by the Digital Practitioner • The capabilities of digital infrastructure and initial concerns for its effective, efficient, and secure operation • The objectives and activities of application development • Why product management is formalized as a company or team grows, and the differences between product and project management • The key concerns and practices of work management as a team increases in size • The basic concepts and practices of operations management in a digital/IT context • How to coordinate as the organization grows into multiple teams and multiple products • IT investment and portfolio management • Organizational structure, human resources, and cultural factors • Governance, risk, security, and compliance • Information and data management on a large scale • Practices and methods for managing complexity using Enterprise Architecture The Digital Practitioner Foundation Study Guide Preparation for the DPBOK® Part 1 Examination *Van Haren* This is the Digital Practitioner Foundation Study Guide for the DPBOK Part 1 Examination. It gives an overview of every learning objective included in the Digital Practitioner Foundation syllabus, and provides in-depth coverage on preparing and taking the DPBOK Part 1 Examination. It is specifically designed to help individuals prepare for certification. This Study Guide is excellent material for: • Senior digital business professionals who need an increased awareness of digital practices • Mid-career IT professionals who need to stay relevant and validate their digital Subject Matter Expert (SME) status in specific domain areas • Entry-level computing and digital business professionals • College-level students and computing and digital business majors It covers the following topics: • An introduction to DPBOK Foundation certification, including the DPBOK Part 1 Examination • Key terminology, key concepts, and the structure of the Body of Knowledge • Basic concepts employed by the Digital Practitioner • The

capabilities of digital infrastructure and initial concerns for its effective, efficient, and secure operation • The objectives and activities of application development • Why product management is formalized as a company or team grows, and the differences between product and project management • The key concerns and practices of work management as a team increases in size • The basic concepts and practices of operations management in a digital/IT context • How to coordinate as the organization grows into multiple teams and multiple products • IT investment and portfolio management • Organizational structure, human resources, and cultural factors • Governance, risk, security, and compliance • Information and data management on a large scale • Practices and methods for managing complexity using Enterprise Architecture TOGAF® Business Architecture Level 1 Study Guide *Van Haren* This title is the Study Guide for the TOGAF® Business Architecture Part 1 Examination. It gives an overview of every learning objective for the TOGAF Business Architecture Syllabus and in-depth coverage on preparing and taking the TOGAF Business Architecture Part 1 Examination. It is specifically designed to help individuals prepare for certification. This Study Guide is excellent material for: • Individuals who require knowledge and understanding of TOGAF Business Architecture techniques; • Professionals who are working in roles associated with an architecture project such as those responsible for planning, execution, development, delivery, and operation; • Architects who are looking to achieve the TOGAF Business Architecture Level 1 credential; • Architects who want to specialize in development of a Business Architecture based on the TOGAF Standard, Version 9.2; It covers the following topics: • Business Modeling • Business Capabilities • Value Streams • Information Mapping • TOGAF Business Scenarios and how to apply them in development of a Business Architecture based on the TOGAF Standard, Version 9.2. A prior knowledge of Enterprise Architecture is advantageous but not required. While reading this Study Guide, the reader should also refer to the TOGAF Standard, Version 9.2 documentation (manual), available as hard copy and eBook, from www.vanharen.net and online booksellers, and also available online at www.opengroup.org. Open Agile Architecture™ A Standard of The Open Group *Van Haren* Open Agile Architecture™, a standard of The Open Group, offers an approach to architect at scale with agility. It provides guidance and best practices for Enterprise Architects seeking to transition into Agile and Digital contexts. Empowering an Enterprise to Succeed with its Digital-Agile Transformation Agile teams drive the enterprise's Digital Transformation by inventing new business models, delivering superior customer experiences, developing digital products, and architecting highly-automated operating systems. The Open Agile Architecture Standard was designed keeping the needs of all business stakeholders in mind: Business Leaders - to drive the enterprise's Digital and Agile change journey Enterprise Architects - to extend their scope of influence in an Agile at scale world Product Managers - to help transform customer experience, innovate products, and generate growth Product Owners - to accelerate their transformation from managing feature backlogs to steering value delivery Operations Managers - to enable them to leverage Lean and automation to generate sustainable competitive advantages Software Engineers - to leverage the power of digital technologies to co-innovate with the business The more Agile the enterprise, the faster the learning cycles, and faster learning cycles translate to shorter time-to-market resulting in more agility. By adopting an Open Agile Architecture approach, your organization can capitalize on this accelerated learning cycle, meaning your Agile and Digital capabilities continuously and simultaneously co-create one another. IT4IT™ Foundation - Study Guide, 2nd Edition *Van Haren* This title is a Study Guide for the IT4IT Foundation Certification examination. It gives an overview of every learning objective for the IT4IT Foundation certification syllabus and in-depth coverage on preparing and taking the IT4IT Part 1 Examination. It is specifically designed to help individuals to prepare for certification. This 2nd Edition of the document has been updated to align with the IT4IT Reference Architecture, Version 2.1. This Study Guide is excellent material for: • Individuals who require a basic understanding of the IT4IT Reference Architecture • IT Professionals/Practitioners who are responsible for delivering services in a way that is flexible, traceable, and cost-effective A prior knowledge of IT service management is advantageous but not required. While reading this Study Guide, the reader should also refer to the IT4IT documentation available at www.opengroup.org/it4it. TOGAF® 9 Certified Study Guide - 4th Edition Preparation for the TOGAF 9 Part 2 Examination *Van Haren* The TOGAF 9 certification program is a knowledge-based certification program. It has two levels, leading to certification for TOGAF 9 Foundation and TOGAF 9 Certified, respectively. The purpose of certification to TOGAF 9 Certified is to provide validation that, in addition to the knowledge and comprehension of TOGAF 9 Foundation level, the Candidate is able to analyze and apply this knowledge. The learning objectives at this level therefore focus on application and analysis in addition to knowledge and comprehension. This Study Guide supports students in preparation for the TOGAF 9 Part 2 Examination, leading to TOGAF 9 Certified. This third edition contains minor updates to remove references to the TOGAF 8-9 Advanced Bridge Examination¹ and also adds four bonus practice examination questions to Appendix B. It gives an overview of every learning objective for the TOGAF 9 Certified Syllabus beyond the Foundation level. TOGAF® 9 Foundation Study Guide - 4th Edition Preparation for the TOGAF 9 Part 1 Examination *Van Haren* This title is a Study Guide for TOGAF® 9 Foundation. It gives an overview of every learning objective for the TOGAF 9 Foundation Syllabus and in-depth coverage on preparing and taking the TOGAF 9 Part 1 Examination. It is specifically designed to help individuals prepare for certification. This Study Guide is excellent material for: • Individuals who require a basic understanding of the TOGAF 9 framework; • Professionals who are working in roles associated with an architecture project such as those responsible for planning, execution, development, delivery, and operation; • Architects who are looking for a first introduction to the TOGAF 9 framework; • Architects who want to achieve Level 2 certification in a stepwise manner. A prior knowledge of Enterprise Architecture is advantageous but not required. While reading this Study Guide, the reader should also refer to the TOGAF Standard, Version 9.2 documentation (manual), available as hard copy and eBook, from www.vanharen.net and online booksellers, and also available online at www.opengroup.org. ToGaf(r) 9 Foundation Study Guide - 4th Edition *Van Haren* Summary The TOGAF 9 certification program is a knowledge-based certification program. It has two levels, leading to certification for TOGAF 9 Foundation and TOGAF 9 Certified, respectively. The purpose of certification to TOGAF 9 Certified is to provide validation that, in addition to the knowledge and comprehension of TOGAF 9 Foundation level, the Candidate is able to analyze and apply this knowledge. The learning objectives at this level therefore focus on application and analysis in addition to knowledge and comprehension. This Study Guide supports students in preparation for the TOGAF 9 Part 2 Examination, leading to TOGAF 9 Certified. This third edition contains minor updates to remove references to the TOGAF 8-9 Advanced Bridge Examination¹ and also adds four bonus practice examination questions to Appendix B. It gives an overview of every learning objective for the TOGAF 9 Certified Syllabus beyond the Foundation level. ArchiMate® 3.0.1 - A Pocket Guide *Van Haren* ArchiMate®, an Open Group Standard, is an open and independent modeling language for Enterprise Architecture that is supported by different tool vendors and consulting firms. The ArchiMate language enables Enterprise Architects to describe, analyze, and visualize the relationships among architecture domains in an unambiguous way. This Pocket Guide is based on the ArchiMate® 3.0.1 Specification. It gives a concise introduction to the ArchiMate language. What's more, it's authoritative with material derived from the official ArchiMate documentation. Topics covered include: • A high-level introduction to the ArchiMate Specification and its relationship to Enterprise Architecture • The high-level structure of the ArchiMate language, including an introduction to layering, and the ArchiMate Framework • The Generic Metamodel for the language • The relationships that the ArchiMate language includes to model the links between elements • The Motivation Elements, which includes concepts such as goal, principle, and requirement • The Strategy Elements, which includes concepts such as resource, capability, and course of action • The Business Layer, which includes the modeling concepts relevant in the business domain • The Application Layer, which includes modeling concepts relevant for software applications • The Technology Layer, which includes modeling concepts relevant for system software applications and infrastructure • The Physical Elements, which include concepts relevant for the modeling of physical concepts like machines and physical installations • The relationships between different layers of the language • The Implementation and Migration Elements, which include concepts to support modeling Enterprise Architecture-enabled transformation • A summary of the major changes from ArchiMate 2.1 to ArchiMate 3 • A Glossary of terms The TOGAF® Standard, Version 9.2 - A Pocket Guide *Van Haren* This is the official Pocket Guide for the TOGAF® Standard, Version 9.2, from The Open Group. It is published in hard copy and electronic formats by Van Haren Publishing. The TOGAF Standard, a standard of The Open Group, is a proven Enterprise Architecture methodology and framework used by the world's leading organizations to improve business efficiency. It is the most prominent and reliable Enterprise Architecture standard, ensuring consistent standards, methods, and communication among Enterprise Architecture professionals. Those professionals who are fluent in the TOGAF approach enjoy greater industry credibility, job effectiveness, and career opportunities. The TOGAF approach helps practitioners avoid being locked into proprietary methods, utilize resources more efficiently and effectively, and realize a greater return on investment. The IT4IT™ Reference Architecture, Version 2.1 - A Pocket Guide *Van Haren* This Pocket Guide provides a concise introduction to the IT4IT™ Reference Architecture, Version 2.1, an Open Group Standard. The IT4IT standard provides a vendor-neutral, technology-agnostic, and industry-agnostic reference architecture for managing the business of IT, enabling insight for continuous improvement. This Pocket Guide is based on the IT4IT Reference Architecture Version 2.1. What's more, it's authoritative with material derived from the official IT4IT documentation and contributions from members of the IT4IT Forum. The audience for this Pocket Guide is: • Individuals who require a basic understanding of the IT Value Chain and IT4IT Reference Architecture • IT Professionals who are responsible for delivering services in a way that is flexible, traceable, and cost-effective • IT Professionals / Practitioners who are focused on instrumenting the IT management landscape • IT leaders who are concerned about their operating model • Enterprise Architects who are responsible for IT business transformation Topics covered include: • An introduction to the IT4IT Reference Architecture, the structure of the IT4IT standard, and the positioning of the IT4IT standard in the standards landscape • The IT Value Chain and IT4IT Reference Architecture concepts, including Value Streams • The Strategy to Portfolio (S2P) Value Stream • The Requirement to Deploy (R2D) Value Stream • The Request to Fulfill (R2F) Value Stream • The Detect to Correct (D2C) Value Stream • A summary of the differences between the IT4IT Reference Architecture and ITIL The TOGAF® Standard, 10th Edition - Business Architecture *Van Haren* This document is a compilation of TOGAF Series Guides addressing Business Architecture. It has been developed and approved by The Open Group and is part of the TOGAF Standard, 10th Edition. It consists of the following documents: TOGAF® Series Guide: Business Models This document provides a basis for Enterprise Architects to understand and utilize business models, which describe the rationale of how an organization creates, delivers, and captures value. It covers the concept and purpose of business models and highlights the Business Model Canvas™ technique. TOGAF® Series Guide: Business Capabilities, Version 2 This document answers key questions about what a business capability is, and how it is used to enhance business analysis and planning. It addresses how to provide the architect with a means to create a capability map and align it with other Business Architecture viewpoints in support of business planning processes. TOGAF® Series Guide: Value Streams Value streams are one of the core elements of a Business Architecture. This document provides an architected approach to developing a business value model. It addresses how to identify, define, model, and map a value stream to other key components of an enterprise's Business Architecture. TOGAF® Series Guide: Information Mapping This document describes how to develop an Information Map that articulates, characterizes, and visually represents information that is critical to the business. It provides architects with a framework to help understand what information matters most to a business before developing or proposing solutions. TOGAF® Series Guide: Organization Mapping This document shows how organization mapping provides the organizational context to an Enterprise Architecture. While capability mapping exposes what a business does and value stream mapping exposes how it delivers value to specific stakeholders, the organization map identifies the business units or third parties that possess or use those capabilities, and which participate in the value streams. TOGAF® Series Guide: Business Scenarios This document describes the Business Scenarios technique, which provides a mechanism to fully understand the requirements of information technology and align it with business needs. It shows how Business Scenarios can be used to develop resonating business requirements and how they support and enable the enterprise to achieve its business objectives. The TOGAF® Standard, 10th Edition - Content, Capability, and Governance *Van Haren* This document is a compilation of two documents within the TOGAF® Standard. It has been developed and approved by The Open Group, and is part of the TOGAF Standard, 10th Edition. The two documents in this set are: TOGAF Standard — Architecture Content This document describes the TOGAF Content Framework and a structured metamodel for architectural artifacts, the use of re-usable Architecture Building Blocks (ABBs), and an overview of typical architecture deliverables. TOGAF Standard — Enterprise Architecture Capability and Governance This document discusses the organization, processes, skills, roles, and responsibilities required to establish and operate an architecture function within an enterprise, and describes an Enterprise Architecture governance framework. The TOGAF Standard is intended for Enterprise Architects, Business Architects, IT Architects, Data Architects, Systems Architects, Solution Architects, and anyone responsible for the architecture function within an organization. The TOGAF®

Standard, 10th Edition — Introduction and Core Concepts *Van Haren* This document is the TOGAF Standard — Introduction and Core Concepts. It has been developed and approved by The Open Group, and is part of the TOGAF Standard, 10th Edition. This document introduces the standard, including an executive overview of Enterprise Architecture, a description of how the standard is organized, and a summary of core concepts. It also contains the material common to the individual documents that comprise the standard, such as the definitions, as well as document references and abbreviations. It covers the following topics:

- An introduction to the standard, including an executive overview of Enterprise Architecture
- A description of the TOGAF documentation set, describing the contents of the standard and the supporting TOGAF Library
- The core concepts that apply across the TOGAF Standard
- The terms and definitions that apply across the TOGAF Standard
- A glossary of supplementary definitions

The TOGAF Standard is intended for Enterprise Architects, Business Architects, IT Architects, Data Architects, Systems Architects, Solution Architects, and anyone responsible for the architecture function within an organization. Other audiences are Digital and Agile Practitioners, Product Managers, and C-Suite. These audiences will find more detailed guidance on how to apply the standard to fulfill specific needs in the TOGAF Series Guides. The TOGAF® Standard, 10th Edition - Enterprise Agility and Digital Transformation *Van Haren* This document is the Enterprise Agility and Digital Transformation TOGAF Series Guide Set. It contains two TOGAF Series Guides that have been developed and approved by The Open Group, and is part of the TOGAF Standard, 10th Edition. TOGAF® Series Guide: Enabling Enterprise Agility This document is designed to help Enterprise Architects requiring information on how to adapt and use the TOGAF framework to support an Agile enterprise. It covers the following topics:

- An introduction to the topic, including what is meant by agility, the role of Enterprise Architecture, and how it relates to agility
- The terms and definitions used in the document
- The TOGAF Architecture Development Method (ADM) and how that relates to agility
- How architecture activities can be structured to support agility
- How to execute Enterprise Architecture in an Agile environment

TOGAF® Series Guide: Using the TOGAF® Standard in the Digital Enterprise This document is written those undertaking the roles of both Enterprise Architect and Digital Practitioner. For Digital Practitioners, it communicates what architecture practices would help to grow their digital enterprise, and how to interact with the Enterprise Architecture community to get them. For those undertaking an Enterprise Architect role, it provides guidance on supporting the digital enterprise. It covers the following topics:

- A high-level introduction to how established Enterprise Architecture practices bring value to digital enterprises at all scales
- How Enterprise Architecture and the TOGAF Standard bring valuable tools to digital enterprises of all sizes
- Alignment of terminology between the TOGAF Standard and the Digital Practitioner Body of Knowledge™
- Applying Enterprise Architecture and the TOGAF Standard to the contexts described in the DPBoK™ Standard

The TOGAF® Standard, 10th Edition - Architecture Development Method *Van Haren* This document is a compilation of three documents within the TOGAF® Standard. It has been developed and approved by The Open Group, and is part of the TOGAF Standard, 10th Edition. The three documents in this set are:

- The TOGAF Standard — Architecture Development Method This document describes the TOGAF Architecture Development Method (ADM) — an iterative approach to developing an Enterprise Architecture.
- The TOGAF Standard — ADM Techniques This document contains a collection of techniques available for use in applying the TOGAF approach and the TOGAF ADM.
- The TOGAF Standard — Applying the ADM This document contains guidelines for adapting the TOGAF ADM to address the specific style of architecture required in a practical context. The TOGAF Standard is intended for Enterprise Architects, Business Architects, IT Architects, Data Architects, Systems Architects, Solution Architects, and anyone responsible for the architecture function within an organization.

The IT4IT™ Reference Architecture, Version 2.1 *Van Haren* The Open Group IT4IT™ Reference Architecture, Version 2.1, an Open Group Standard, provides a vendor-neutral, technology-agnostic, and industry-agnostic reference architecture for managing the business of IT. The Open Group IT4IT Reference Architecture standard comprises a reference architecture and a value chain-based operating model. The IT Value Chain has four value streams supported by a reference architecture to drive efficiency and agility. The four value streams are:

- Strategy to Portfolio
- Request to Fulfill
- Requirement to Deploy
- Detect to Correct

Each IT Value Stream is centered on a key aspect of the service model, the essential data objects (information model), and functional components (functional model) that support it. Together, the four value streams play a vital role in helping IT control the service model as it advances through its lifecycle. The IT4IT Reference Architecture:

- Provides prescriptive guidance on the specification of and interaction with a consistent service model backbone (common data model/context)
- Supports real-world use-cases driven by the Digital Economy (e.g., Cloud-sourcing, Agile, DevOps, and service brokering)
- Embraces and complements existing process frameworks and methodologies (e.g., ITIL®, CoBIT®, SAFe, and TOGAF®) by taking a data-focused implementation model perspective, essentially specifying an information model across the entire value chain

The audience for this standard is:

- IT Professionals who are responsible for delivering services in a way that is flexible, traceable, and cost-effective
- IT Professionals / Practitioners who are focused on instrumenting the IT management landscape
- IT Leaders who are concerned about their operating model
- Enterprise Architects who are responsible for IT business transformation

Topics covered include:

- An introduction to the standard and the purpose of the IT4IT work
- Key terminology of the standard
- An introduction for executives and others introducing the IT Value Chain and IT4IT Reference Architecture concepts
- IT4IT Core, which defines the structure of the IT4IT standard as well as the process and document structure used by the IT4IT standard
- The Strategy to Portfolio (S2P) Value Stream
- The Requirement to Deploy (R2D) Value Stream
- The Request to Fulfill (R2F) Value Stream
- The Detect to Correct (D2C) Value Stream

Background information on the standard. The Turning Point: A Novel about Agile Architects Building a Digital Foundation *Van Haren* Little did Kathleen, Chief Architect at ArchiSurance, know, as she walked into a meeting with the CIO, just how much her job was going to change. Her intention had been to get approval for some new ideas she'd had to strengthen their Enterprise Architecture, after having slowly lost a grip on it during the merger. During the meeting, however, it becomes apparent that the transformation of the organization to become more digital has caused chaos, and not only for her team. It is clear, despite all good intentions, that the transformation is failing. By the end of the meeting, she has agreed to help turn the situation around. After leading the initial reset of the Digital Transformation, Kathleen is suddenly the owner of the implementation. What follows is a journey of the typical problems faced by companies as they make decisions to deploy digital technologies. Kathleen proceeds to solve one problem after the other using guidance from the open digital standards of The Open Group to lay the foundation for deploying quality digital technology solutions at a faster pace. Courseware based on The TOGAF® Standard, Version 9.2 - Foundation (Level 1) *Van Haren* Van Haren Publishing is listed as accredited TOGAF® 9 training course provider on the TOGAF® Accreditation Register for The TOGAF® Standard. Via the website vhls.global/togaf we enable you in three easy steps to also deliver Accredited TOGAF® 9 Standard training courses based on this Courseware. We know the accreditation process well and support you with this. You don't have to worry about the accreditation, you can become an affiliate of us and we will guide you in three easy steps through the process, including enrolment of qualified trainers. Our materials are of the highest quality includes extensive exam preparations and many other extra's! Already, many well-respected training organizations make use of these Van Haren Publishing high quality materials and services for the delivery of The TOGAF Standard training. We have been enabling our Affiliates to grow their revenue and numbers of students. The easiness of enrollment and the many extra's we provide creates a great competitive advantage for our partners. Contact [info\(at\)vanharen.net](mailto:info(at)vanharen.net) if you have any questions. Van Haren Publishing is the official publisher of The Open Group, we provide as one of the only organizations all official publications. The Courseware Package offered by Van Haren consists out of:

- The TOGAF® Standard, Version 9.2 Courseware (ISBN: 978 940 180 524 7)
- TOGAF® Standard Version 9.2 - A Pocket Guide (ISBN: 978 94 018 0286 4)
- The TOGAF® Standard Version 9.2 (ISBN: 978 94 018 0283 3)
- TOGAF® 9 Foundation Study Guide 4th Edition (ISBN: 978 94 018 0289 5) and the TOGAF® exam voucher (ordered directly or via The Open Group).

The TOGAF® Standard has been developed through the collaborative efforts of the whole community. Using The TOGAF® Standard results in an Enterprise Architecture that is consistent, reflects the needs of stakeholders, employs best practice, and gives due consideration both to current requirements and the perceived future needs of the business. These courseware materials form the perfect basis for full course accreditation including the Van Haren's QMS, Courseware materials, authorized trainer(s) enrollment and exam voucher(s). Disclaimer: These courseware materials separately are not accredited and do not provide any right to use the trademark. Also these materials may not be commercially used without a Commercial License from The Open Group. When registered for a TOGAF® course, the exam/certification voucher is included in the training fee. Order directly or contact info@vanharen.net if you have any questions. The TOGAF® Standard, Version 9.2 *Van Haren* The TOGAF® Standard, a standard of The Open Group, is a proven Enterprise Architecture methodology and framework used by the world's leading organizations to improve business efficiency. It is the most prominent and reliable Enterprise Architecture standard, ensuring consistent standards, methods, and communication among Enterprise Architecture professionals. Those professionals fluent in the TOGAF approach enjoy greater industry credibility, job effectiveness, and career opportunities. The TOGAF approach helps practitioners avoid being locked into proprietary methods, utilize resources more efficiently and effectively, and realize a greater return on investment. IT4IT™ Foundation - Study Guide *Van Haren* This title is a Study Guide for the IT4IT Foundation Certification examination. It gives an overview of every learning objective for the IT4IT Foundation certification syllabus and in-depth coverage on preparing and taking the IT4IT Part 1 Examination. It is specifically designed to help individuals to prepare for certification. This Study Guide is excellent material for:

- Individuals who require a basic understanding of the IT4IT Reference Architecture
- IT Professionals/Practitioners who are responsible for delivering services in a way that is flexible, traceable, and cost-effective
- IT Professionals who want to achieve a higher level certification in the IT4IT Certification Program (expected in 2017) in a stepwise approach

A prior knowledge of IT service management is advantageous but not required. While reading this Study Guide, the reader should also refer to the IT4IT documentation available at www.opengroup.org/it4it TOGAF® Version 9.1 - A Pocket Guide *Van Haren* Note: This book is available in several languages: Brazilian Portuguese, English, Spanish, French. This is the official Open Group Pocket Guide for TOGAF Version 9.1 and is published in hard copy and electronic format by Van Haren Publishing on behalf of The Open Group. TOGAF®, an Open Group Standard, is a proven enterprise architecture methodology and framework used by the world's leading organizations to improve business efficiency. It is the most prominent and reliable enterprise architecture standard, ensuring consistent standards, methods, and communication among enterprise architecture professionals. Enterprise architecture professionals fluent in TOGAF standards enjoy greater industry credibility, job effectiveness, and career opportunities. TOGAF helps practitioners avoid being locked into proprietary methods, utilize resources more efficiently and effectively, and realize a greater return on investment. The IT4IT™ reference architecture, Version 2.0 *Van Haren* The Open Group IT4IT Reference Architecture, Version 2.0, an Open Group Standard, provides a vendor-neutral, technology-agnostic, and industry-agnostic reference architecture for managing the business of IT. The Open Group IT4IT Reference Architecture standard comprises a reference architecture and a value chain-based operating model. The IT Value Chain has four value streams supported by a reference architecture to drive efficiency and agility. The four value streams are: Strategy to Portfolio Request to Fulfill Requirement to Deploy Detect to Correct Each IT Value Stream is centered on a key aspect of the service model, the essential data objects (information model), and functional components (functional model) that support it. Together, the four value streams play a vital role in helping IT control the service model as it advances through its lifecycle. The IT4IT Reference Architecture: Provides prescriptive guidance on the specification of and interaction with a consistent service model backbone (common data model/context) Supports real-world use-cases driven by the Digital Economy (e.g., Cloud-sourcing, Agile, DevOps, and service brokering) Embraces and complements existing process frameworks and methodologies (e.g., ITIL®, CoBIT®, SAFe, and TOGAF®) by taking a data-focused implementation model perspective, essentially specifying an information model across the entire value chain

The audience for this standard is:

- IT Professionals who are responsible for delivering services in a way that is flexible, traceable, and cost-effective
- IT Professionals / Practitioners who are focused on instrumenting the IT management landscape
- IT Leaders who are concerned about their operating model
- Enterprise Architects who are responsible for IT business transformation

Topics covered include:

- An introduction to the standard and the purpose of the IT4IT work
- Key terminology of the standard
- An introduction for executives and others introducing the IT Value Chain and IT4IT Reference Architecture concepts
- IT4IT Core, which defines the structure of the IT4IT standard as well as the process and document structure used by the IT4IT standard
- The Strategy to Portfolio (S2P) Value Stream
- The Requirement to Deploy (R2D) Value Stream
- The Request to Fulfill (R2F) Value Stream
- The Detect to Correct (D2C) Value Stream

Background information on the standard. GroupWise 8 Administration Guide *Books4Brains* This book is aimed at GroupWise system administrators and those who are in the process of becoming an administrator. The book covers the GroupWise basics, such as the architecture, design, and management of a GroupWise system, and offers information on preventive maintenance and troubleshooting. For experienced administrators, this book offers a complete overview of what's new in GroupWise version 8. The author has over fifteen years of

experience in working with GroupWise systems and is therefore able to offer valuable tips that will be useful for day-to-day operations and in troubleshooting problems. In addition, the book provides an overview of Teaming + Conferencing, and its integration into GroupWise. **TOGAF® 9 Certified Study Guide - 3rd Edition** *Van Haren* For trainers free additional material of this book is available. This can be found under the "Training Material" tab. Log in with your trainer account to access the material. The TOGAF 9 certification program is a knowledge-based certification program. It has two levels, leading to certification for TOGAF 9 Foundation and TOGAF 9 Certified, respectively. The purpose of certification to TOGAF 9 Certified is to provide validation that, in addition to the knowledge and comprehension of TOGAF 9 Foundation level, the Candidate is able to analyze and apply this knowledge. The learning objectives at this level therefore focus on application and analysis in addition to knowledge and comprehension. This Study Guide supports students in preparation for the TOGAF 9 Part 2 Examination, leading to TOGAF 9 Certified. This third edition contains minor updates to remove references to the TOGAF 8-9 Advanced Bridge Examination¹ and also adds four bonus practice examination questions to Appendix B. It gives an overview of every learning objective for the TOGAF 9 Certified Syllabus beyond the Foundation level.

ArchiMate® 2.1 - A Pocket Guide *Van Haren* ArchiMate®, an Open Group Standard, is an open and independent modeling language for Enterprise Architecture that is supported by different tool vendors and consulting firms. ArchiMate provides instruments to enable enterprise architects to describe, analyze, and visualize the relationships among business domains in an unambiguous way. This Pocket Guide is based on ArchiMate® 2.1. It gives a concise introduction to ArchiMate. What's more, it's authoritative with material derived from the official ArchiMate documentation. Topics covered include:- A high-level introduction to ArchiMate and its relationship to Enterprise Architecture;- The Business Layer, which includes the modeling concepts relevant in the business domain;- The Application Layer, which includes modeling concepts relevant for software applications;- The Technology Layer, which includes modeling concepts relevant for system software applications and infrastructure;- The relationships that the ArchiMate language includes to model the links between elements, and also the relationships to model the cross-layer dependencies;- The Motivation Extension;- The Implementation and Migration Extension;- The ArchiMate framework for defining and classifying ArchiMate viewpoints, including a summary of all the viewpoints in the ArchiMate 2.1 Standard;- The ArchiSurance Case Study, a fictitious example developed to illustrate use of the Modeling language in the context of the TOGAF Framework. Also available: ArchiMate® 3.0 Specification, ISBN 9789401800471

ArchiMate® 2.1 - A Pocket Guide *Van Haren* ArchiMate®, an Open Group Standard, is an open and independent modeling language for Enterprise Architecture that is supported by different tool vendors and consulting firms. ArchiMate provides instruments to enable enterprise architects to describe, analyze, and visualize the relationships among business domains in an unambiguous way. This Pocket Guide is based on ArchiMate® 2.1. It gives a concise introduction to ArchiMate. What's more, it's authoritative with material derived from the official ArchiMate documentation. Topics covered include: • A high-level introduction to ArchiMate and its relationship to Enterprise Architecture; • The Business Layer, which includes the modeling concepts relevant in the business domain; • The Application Layer, which includes modeling concepts relevant for software applications; • The Technology Layer, which includes modeling concepts relevant for system software applications and infrastructure; • The relationships that the ArchiMate language includes to model the links between elements, and also the relationships to model the cross-layer dependencies; • The Motivation Extension; • The Implementation and Migration Extension; • The ArchiMate framework for defining and classifying ArchiMate viewpoints, including a summary of all the viewpoints in the ArchiMate 2.1 Standard; • The ArchiSurance Case Study, a fictitious example developed to illustrate use of the Modeling language in the context of the TOGAF Framework. **TOGAF® Version 9.1** *Van Haren* For trainers free additional material of this book is available. This can be found under the "Training Material" tab. Log in with your trainer account to access the material. TOGAF is a framework - a detailed method and a set of supporting tools - for developing an enterprise architecture, developed by members of The Open Group Architecture Forum. TOGAF Version 9.1 is a maintenance update to TOGAF 9, addressing comments raised since the introduction of TOGAF 9 in 2009. It retains the major features and structure of TOGAF 9, thereby preserving existing investment in TOGAF, and adds further detail and clarification to what is already proven. It may be used freely by any organization wishing to develop an enterprise architecture for use within that organization (subject to the Conditions of Use). This Book is divided into seven parts: Part I - Introduction This part provides a high-level introduction to the key concepts of enterprise architecture and in particular the TOGAF approach. It contains the definitions of terms used throughout TOGAF and release notes detailing the changes between this version and the previous version of TOGAF. Part II - Architecture Development Method This is the core of TOGAF. It describes the TOGAF Architecture Development Method (ADM) a step-by-step approach to developing an enterprise architecture. Part III - ADM Guidelines & Techniques This part contains a collection of guidelines and techniques available for use in applying TOGAF and the TOGAF ADM. Part IV - Architecture Content Framework This part describes the TOGAF content framework, including a structured metamodel for architectural artifacts, the use of re-usable architecture building blocks, and an overview of typical architecture deliverables. Part V - Enterprise Continuum & Tools This part discusses appropriate taxonomies and tools to categorize and store the outputs of architecture activity within an enterprise. Part VI - TOGAF Reference Models This part provides a selection of architectural reference models, which includes the TOGAF Foundation Architecture, and the Integrated Information Infrastructure Reference Model (III-RM). Part VII Architecture Capability Framework This section looks at roles, Governance, compliance skills and much more practical guidance.

ArchiMate® 3.0 Specification *Van Haren* The ArchiMate® Specification, an Open Group Standard, defines an open and independent modeling language for Enterprise Architecture that is supported by different tool vendors and consulting firms. The ArchiMate language enables Enterprise Architects to describe, analyze, and visualize the relationships among business domains in an unambiguous way. This book is the official specification of the ArchiMate 3.0 modeling language from The Open Group. ArchiMate 3.0 is a major update to ArchiMate 2.1. The ArchiMate 3.0 Specification supports modeling throughout the TOGAF® Architecture Development Method (ADM). New features in Version 3.0 include elements for modeling the enterprise at a strategic level, such as capability, resource, and outcome. It also includes support to model the physical world of materials and equipment. Furthermore, the consistency and structure of the language have been improved, definitions have been aligned with other standards, and its usability has been enhanced in various other ways. The intended audience is threefold: • Enterprise Architecture practitioners, such as architects (e.g., business, application, information, process, infrastructure, and, obviously, enterprise architects), senior and operational management, project leaders, and anyone committed to work within the reference framework defined by the Enterprise Architecture. • Those who intend to implement the ArchiMate language in a software tool; they will find a complete and detailed description of the language in this book. • The academic community, on which we rely for amending and improving the language, based on state-of-the-art research results in the Enterprise Architecture field.

Novell GroupWise 6.5 Administrator's Guide *NOVELLS GROUPWISE 6.5_1* *Que Publishing* GroupWise allows corporate users to manage documents, share calendars, and control project workflow across network operating systems, including Novell NetWare, Windows NT, and Windows 2000. Changes in version 6.5 include improvements to the user interface and to integration tools for third-party developers. The software allows employees to access business information via a Web browser on a desktop or a laptop PC, and from wireless handhelds like Research In Motion's BlackBerry devices. Approximately 34 million people use GroupWise, with an average of one administrator per 1000 end-users. *Novell's GroupWise 6.5 Administrator's Handbook* is an in-depth, authoritative guide for administrators of GroupWise. It helps networking and messaging professions plan and install a GroupWise system, set up multiple post office domain systems, configure messaging and Internet services, migrate from previous versions of GroupWise, and troubleshoot message flow and fix directory problems. **The COBRA Guide: Practical Solutions to Administration and Management** *Irwin Professional Pub* In an easily referenced format, this guide offers human resource professionals and business owners answers to their questions. You'll find easy-to-understand explanations of current regulations and issues you need to know for COBRA compliance. This indexed guide summarizes COBRA court decision, includes a question and answer section, and provides a COBRA checklist. Sample notices and letters make communicating with employees easier. **Novell's GroupWise 5.5 Administrator's Guide** *Wiley* GroupWise 5.5 is designed to handle all of today's core business communications including Intranet publication and Internet connections. While the new GroupWise version extends beyond traditional electronic messaging capabilities, Novell's GroupWise(r) 5.5 Administrator's Guide is the only reference tool you'll need for complete GroupWise administration coverage. Bestselling authors Shawn B. Rogers and Richard H. McTague deliver a complete GroupWise 5.5 planning and implementation guide, detailed message-flow diagrams, tips for GroupWise configuration and customization, planning worksheets, and a GroupWise troubleshooting primer. Novell's GroupWise 5.5 Administrator's Guide also comes with exclusive Novell software and a three-user version of GroupWise 5.5 on a free CD-ROM. You'll find GroupWise utilities, patches, gateways, and technical documents. So equip yourself with Novell's GroupWise 5.5 Administrator's Guide and upgrade to the next level of network communication.

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